

Katie Tiplady-Startin  
Chief Operating Officer  
Gender GP

1 April 2021

Dear Katie

Thank you for your further letter and for sharing some of the information you heard through your survey with service users.

We appreciate your offer for us to interview one of your clinical team, join a podcast or write a blog for your website. Given our role as the independent regulator, our usual approach is to raise awareness about pharmacy issues affecting patients and the public through collaborative working with charities and representative organisations rather than with individual service providers (as you will have seen from our joint piece with the LGBT Foundation). As an alternative approach, we will shortly be consulting on our new Equality, Diversity and Inclusion Strategy 2021-2026 and we would be grateful if you could take part in that work by providing feedback through the online consultation survey.

We would welcome your views on our strategy and please do look out for this on our website and social media channels in the coming weeks. I will also ask my colleagues to send you a direct link to strategy and consultation when this is launched and please also feel free to share this within your networks.

Kind regards,



**Duncan Rudkin**  
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